

Closed

## MISSOURI DEPARTMENT OF TRANSPORTATION JOB OPPORTUNITY ANNOUNCEMENT

**Date Posted:** 10/07/2020  
**Application Deadline:** 10/21/2020  
**Job Post ID:** 13206  
**Job Title:** Motorist Assistance Operations Supervisor  
**Min Monthly Salary:** \$3,875.00  
**Number Positions:** 1  
**Location:** TMC  
**District/Division:** St. Louis / Highway Safety and Traffic Division  
**Human Resources Contact Number:** 314-453-1701  
**Remote work location and/or teleworking is not available for this position.**

### General Summary:

The motorist assistance operations supervisor manages the department's motorist assist operations by organizing, training, and equipping motorist assistance operators; reports and documents activity to improve safety and efficiency directly affecting the traveling public. Responsibilities are performed under general supervision.

### Minimum/Required Qualifications:

High School Diploma or GED/HiSET

Valid Class A or Class B Commercial Driver's License with no air brake restrictions and interstate status (either Excepted Interstate [EI] or Non-Excepted Interstate[NI]) required within 90 days of employment.

Seven years of progressively responsible experience in vehicle equipment repair, routine or special maintenance, safety operations or traffic law enforcement, including experience in supervisory positions.

Experience in resource allocation and personnel training preferred.

Successful completion of a work simulation examination and a medical-physical examination.

### Supervisory Responsibilities:

Full Supervision

### Special Working Conditions/Job Characteristics:

Job requires moderate physical activity.

Job requires exposure to physical hazards, health and safety risks, and/or adverse or otherwise undesirable environments.

Job may require operation of vehicles to plow snow or spread ice control materials.

### Examples of Work:

- Supervises, coordinates, and schedules activities of motorist assistance crews.
- Supervises the routine maintenance of assigned equipment and buildings by determining needs and directing related

assignments.

- Patrols high traffic roadways to assist motorist assistance operators in keeping traffic congestion, accidents, and delay time to motorists at a minimum; assists motorists with minor vehicle problems and motorist assistance situations or emergency situations which may include authorized towing of vehicles.
- Maintains, plans, and coordinates the use of temporary traffic control devices.
- Communicates with district maintenance and traffic personnel on signing, pavement, and weather conditions.
- Orders equipment and maintains supplies and inventory.
- Responds to emergency situations on roadways and provides traffic control; communicates with emergency medical personnel and/or law enforcement as needed.
- Supervises service station personnel, oversees pool cars, coordinates repair and service of equipment at service station; manages supply levels and ensures temporary personnel are available when necessary.
- Performs supervisory responsibilities in a manner consistent with the department's Affirmative Action Program.
- Performs other responsibilities as required or assigned.

**In order to be considered for this vacancy please go to the Missouri Department of Transportation [Employment Application System \(EAS\)](#) and submit an on-line application. Applications, and if applicable transcripts, must be received by no later than 11:55 pm of the closing date listed on the advertised vacancy.**

**MoDOT is primarily conducting telephone interviews due to social distancing requirements at this time. For applicants being interviewed who are hearing or speech impaired and need assistance, we will coordinate with the Missouri Relay System.**

**Equal Employment Opportunity / Affirmative Action Employer, M/F/D/V**

**MoDOT does not hire individuals with F-1 OPT visas into full-time or permanent part-time positions and MoDOT does not sponsor applicants for work visas.**